

Cortado Corporate Server 4.0 – The smart business application

General Information

1. How does Cortado Corporate Server 4.0 work?

Cortado Corporate Server 4.0 works with your BlackBerry® server(s), and with some or all of your BlackBerry smartphones. It installs into your company's corporate data center, and a small client resides on each Cortado-enabled device. Cortado communicates with your e-mail servers, and with the BlackBerry Enterprise Server(s) or the BlackBerry Professional Server. There is no need to install printer drivers on a BlackBerry smartphone, as all drivers are installed on the Cortado server.

2. What can you do with the Cortado Explorer?

You can access and explore network drives like you do when on a workstation or PC. Files and folders can be managed directly from your smartphone; create files, copy, paste, rename and delete files stored on the network. You also have print and fax options: Bluetooth and network printing, faxing, and Present-to-Screen. Files can be e-mailed directly from a BlackBerry as attachments. E-mail attachments received on a BlackBerry can also be saved right back to the corporate network.

3. Which file formats are supported?

Cortado Explorer: runs any file type that can be opened on a BlackBerry
Attachment viewing: operates all file types supported by the BlackBerry attachment viewer
Printing and faxing: handles all file types that can be opened on Microsoft Windows systems

4. Which BlackBerry smartphones are supported:

BlackBerry smartphones: Firmware 4.1 or higher:

- BlackBerry Curve
- BlackBerry Storm
- BlackBerry Bold
- BlackBerry Pearl 8100 or higher
- BlackBerry Pearl Flip
- BlackBerry Series 8700 or higher

5. What are the system requirements?

- Cortado Corporate Server: Windows 2003 Server WITH
- Service Pack 2 or Windows 2003 R2 with Service Pack 2
- BlackBerry Enterprise Server: Version 4.1 or higher

6. Where is Cortado Corporate Server 4.0 installed?

Cortado 4.0 is a client-server solution, and its server component is installed on-site in a company's corporate data center. Cortado 4.0 can run on either a physical server or in a virtualized environment.

7. What are the advantages of using Cortado Corporate Server 4.0?

Cortado Corporate Server 4.0 offers complete classic desktop functions, transforming a BlackBerry into the new mobile office. BlackBerry smartphone users now have the ability to manage files on a corporate network, print documents, and send faxes. The new version presents first-class features including "scan & copy" -- turning a BlackBerry camera into a mobile scanner, the ability to create PDFs and completely re-engineered mobile printing technology.

8. Which email systems are supported on Cortado Corporate Server 4.0?

- Microsoft Exchange
- Lotus Notes
- Groupwise

9. Is Cortado available to BlackBerry Enterprise Server (BES) clients only?

No. Cortado Corporate Server 4.0 is available to clients looking at enterprise rollouts. The application delivers Bluetooth printing, fax, PDF creation, scan & copy files, obtain database reports while mobile at the push of a button and Present-to-Screen to any BlackBerry or Windows Mobile user.

Cortado Online Services can also provide hosted solutions for Exchange and BES servers for customers not currently using mobile email solutions.

Cortado Premium Services delivers Bluetooth printing, fax, and Present-to-Screen.

10. How easy is it to print from my smartphone?

Printing documents, attachments, HTML e-mails, websites, or PDF files, for example, in original format to any Bluetooth®-enabled or network printer is easy and done with a few clicks since the "print" option is integrated into the BlackBerry menu. Print in original format to network and Bluetooth printers or simply use the "Push Print" option to automatically print documents. Cortado is not restricted to specific printer models.

11. Which type of files can Cortado print?

Almost any Microsoft Windows file type is supported, such as CAD, Office, pdf, jpg, bmp, etc.

12. Can I really create PDFs on my BlackBerry?

Yes. Cortado Corporate Server 4.0 is the first application that allows you to create and work directly within a PDF document to implement minor changes. Additionally you can easily add or replace text and make changes to color, word spacing, character spacing, and text size, and send write-protected PDF files directly from a BlackBerry smartphone.



Answers to FAQs

13. How does Cortado Corporate Server 4.0 send faxes? Can I use my own fax server?

Cortado 4.0 can work with various fax software and hardware, such as the Windows Fax server.

14. How do I access my company data base through the Cortado Corporate Server 4.0 application?

Cortado Corporate Server 4.0 comes with tools to generate reports based on existing databases. These reports can be set up at the users PC and will generate real-time data when emailed or faxed from the BlackBerry smartphone.

15. Where do I find demos of Cortado Corporate Server 4.0?

You can download demos for Cortado Corporate Server 4.0 and Professional Edition on our web site: <http://www.cortado.com/enterprise>

16. How do I buy Cortado Corporate Server 4.0?

Cortado Corporate Server 4.0 can be purchased directly from Cortado Enterprise Sales at 303- 487-1302 x2330

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