Data Protection: Now Music to the Ears Thanks to Mobile Device Management

The Altenburger Land administrative district ensures the fully secure management of mobile devices with Cortado.

For some time now, employees at the Altenburger Land administrative district had been using mobile devices for work tasks. The use of mobile devices was simple and pragmatic: Each department bought its own mobile devices and used them where needed. But as helpful as the mobile devices were, at some point there had to be an end to the increasing numbers of unmanaged devices. The district's information security official pointed out the risks of unmanaged devices. The loss of a mobile device containing government data alone posed an incalculable risk to data security, to cite just one example. A mobile device management system was deemed essential!

„We wanted to roll out updates automatically. We wanted data to reside with us. And we wanted to fully manage Android and iOS devices," explains Christoph Brüche, responsible for the organization and IT at the district office, when recalling the requirements for the MDM system.

They decided in favor of Cortado Server, the on-premises variant of Cortado MDM. The Cortado system

The **Altenburger Land** administrative region is located at the heart of the growing German economic region of Leipzig, Halle, Chemnitz, Zwickau, and Jena and is characterized by excellent road, rail, and air transport connections as well as a high standard of living. The scenic rolling landscape is characterized by idyllic farmsteads, extensive wooded areas, and beautiful lakes. Particularly notable is the over 1035-year-old town of Altenburg with its castle, the Playing Card Museum, the theater, and the Lindenau Museum. Haselbach Lake and the numerous cycling and hiking trails in the district also offer a variety of opportunities for sports and local recreation. (Source: **www.altenburgerland.de**)

has now been in use since October 2020. According to Christoph Brüche, Cortado manages about 40 devices, with more being added step by step.

The IT department has put together suitable packages for the various areas of use. The janitors, for example, primarily need the telephone option, the camera, and the online search function. Division managers, department heads, and district administrators, on the other hand, often also need access to workplace files. The goal here is also to eliminate paper clutter, he says. In total, Christoph Brüche has put together three packages. In each package, there are 2-3 suitable mobile devices. Employees then choose the device they prefer.

If needed also, a virtual data room is available.

One important area, driven by the Corona pandemic, is the music school, he says. Ten iPads are now integrated via the Cortado solution

and used for lessons that take place via Webex. Also, learning videos and the music app Piascore - Smart Music Score are used. Christoph Brüche is satisfied: *„Finally, the music school can offer its lessons again. The acceptance in the music school is also great.“*

Now other areas are to be integrated. Next on the agenda is the social service area, which takes care of foster children. According to Christoph Brüche, the employees need

access to e-mails, possibly to the file system and of course, the basic features. Parallel to this, the other existing mobile devices are to be integrated into the MDM solution. If they become obsolete or unsuitable, they will be replaced.

Christoph Brüche: *„We're very satisfied with the Cortado solution. Everything works, and the features are easy to understand.“*