Tax and Auditing Company Relies on Secure, Stable Mobile Device Management

BANSBACH now manages iPhones and iPads thanks to Cortado Server

Mobile working has long been a reality at BANSBACH, an auditing and tax consulting company based in Germany. A few years back, the IT department provided key staff with BlackBerry smartphones that were managed through the BlackBerry Enterprise Server (BES). Managers were able to receive important e-mails which were pushed to the BlackBerry devices. Around 2014, the company then switched to iPhones, which were still being managed via the BES 12 by means of a BlackBerry app for iPhones. However, unfortunately for the employees and also the IT department, complaints started to accumulate. The e-mail and contact synchronization was highly unstable. Further dissatisfaction was caused by the fact that it wasn't possible to use the iOS native email app. It quickly became clear that a new, secure and stable solution had to be found. This had to be above all secure, especially when it came to documents containing particularly sensitive information and their resulting strict data protection guidelines.

The IT department looked for an alternative and evaluated various solutions, including Cortado Server from Cortado Mobile Solutions. BANSBACH was already familiar with Cortado Mobile Solutions' sister company, ThinPrint and its print solution and employees. It was a clear choice then that they would take a closer look at the enterprise mobility solution from Berlin. And they liked what they saw. *"The solution has all the MDM features that we need to securely integrate the devices,"* said Patrick Lenz, the manager responsible for IT at BANSBACH. *"The file access and mobile printing features were additional highlights."*

While employees are still requesting required documents from the office, reports Patrick Lenz, if things need to be done fast, or if the office administration team is busy, they just access the documents with their iPhone or iPad. Mobile printing has not been required yet, but if necessary, it can be easily rolled out with the solution. Additional enhancements requested to secure the profiles were promptly implemented by the Cortado development department within the framework of a customizing project, and the testing phase, according to Patrick Lenz, was completed quickly.

For BANSBACH, the close geographically proximity to Cortado Mobile Solutions as well as their customer-oriented approach were viewed positively. Even though English is no problem, when things start to get more complex, as in a customizing project or in case of support requests, having the option to also communicate in German made things simpler. Patrick Lenz added: *"Cortado dealt with our wishes. Our contacts there are reliable and our calls don't land in a call center."*

More than 100 BANSBACH employees now work with iPhones and iPads, which are provided by the company, but are also used privately. Employees are free to use any apps they want. The Cortado Server combined with the iOS operating system ensures that no connection to company-relevant apps and data can be established from the private area on the devices.

Patrick Lenz concluded by saying *"The response of employees is very good. Everything has been working as it should since the introduction of Cortado's solution. The support effort has been reduced and the general feeling in relation to mobile work with iPhones and iPads is now very positive."*

Cortado Server's Management Console allows IT administrators to manage devices, users and applications as well as all the user rights, policies, profiles, certificates and security settings relevant to accessing the corporate network.

Cortado Server in Use

Pharmaceuticals: Thanks to the Cortado Management Console, administrators can instantly push e-mail accounts as well as Wi-Fi and VPN settings to the mobile devices of new research staff.

Oversee Branch Offices: New smartphones and tablets can be procured locally and still be remotely set up and securely integrated. Cortado Server pushes the required business apps directly to the devices.

Retail: The project manager photographs a part of a presentation for a new product with his smartphone camera. Thanks to mobile access to the file system, he centrally saves it e.g. as a pdf file. All team members now can take a look at the presentation.

Government: Officials can work on the go within a secure native container. This includes the native e-mail app, secure on-premise file sharing, a secure browser and much more.

Insurance: Need assessments can be carried out onsite with customers via an intranet application in a secure browser, and the result can be displayed in a customer-friendly format on a tablet, saved as a PDF or printed.

IT: Thanks to managed open in and per app VPN, administrators can be sure that only secure apps are in use in their environment. With remote partial or full wipe, intervention in due time is possible in case a device is lost, stolen or misused.

Construction: Managers save large documents such as blueprints to a project folder via drag & drop with their notebook. Project teams access the latest documents with their mobile devices directly from construction sites.

Executive Management: A CEO can retrieve the latest database reports with the most up-to-date numbers on the way to a board meeting.

Test now!

A free 30 day demo
version includes all features:
www.cortado.com