

Global Leader Offers 24/7 Managed Enterprise Mobility

Gelita, global market leader for the production and marketing of collagen proteins, increases its mobile productivity and security with MDM, file access and mobile printing



When Gelita AG first began integrating devices there were no MDM solutions. Mobile phones and tablets were assigned preferentially to the users from management; their use was controlled via a Group Policy. It made mobile work partly a vote of confidence. But it was clear from the start to the IT experts at company headquarters in Eberbach in Baden-Württemberg, that with branch offices and production facilities around the globe, this could not be a permanent solution. So the IT team began looking for a suitable solution.

“One of the main questions was how do we give employees secure but user-friendly access to important documents” is how David Rochell, Head of Global System Management and Services at Gelita AG, described the challenge. Four different MDM solutions were evaluated, including Cortado Corporate Server. *“The Cortado solution was a relatively new product in our eyes,”* recalled David Rochell. *“But we liked the diverse functionalities better than those of the competition.”*

The company initially tested the solution for two months at their headquarters and the Eberbach plant. *“The users were thrilled,”* said Rochell. Employees, primarily from management, were now able to access documents on the company drives, or Gelita Box, by using the Cortado solution on their mobile devices provided by the company. Rochell: *“No matter where the users are they have 24/7 mobile access to the company and their documents.”*

An additional argument for Cortado Corporate Server was mobile printing. The Cortado solution allows you to use network printers that don't support native iOS printing or cannot be reached through the Wi-Fi network. The Gelita IT expert said that without the Cortado Enterprise

Mobility solution it would not be possible. The rights for mobile printing are assigned in the management console.

“The implementation and administration are really quite simple,” said David Rochell. Only during implementation in the DMZ (Demilitarized Zone) were there some small problems, but they were solved very quickly with technical support. *“And the User Self Service Portal is also very good.”* The employees do a lot of it themselves.

For wiping, it is good that the IT department has a choice between various measures. Now and again it may happen that employees report a lost device, only to find it in the couch a day later. In cases of temporary loss, the IT department would be able to wipe only the user's business-related data and would not have to take the drastic step of wiping the entire device.

Initially, about 150 employees at the Gelita headquarters were connected to Cortado Corporate Server. Then the global rollout followed gradually in North and South America, Mexico, in the Asia-Pacific region and in Sweden. In addition to management, employees in production were also included in the rollout.

Rochell said he could not think of a single feature missing from the Cortado solution. You can see that Cortado Corporate Server is constantly being enhanced and refined. David Rochell: *“We are one hundred percent satisfied with the product.”*



picture: GELITA



GELITA PROFILE:

Products: Innovative, made-to-order collagen protein-based products for the food, health and nutrition, and pharmaceutical industries as well as technical applications.

(2014 numbers)

Sales: Over 655 million

Euro

Production: 80,000 tons of Gelatine, collagen peptides and collagen per year

Headquarters: Eberbach in Germany

Branches: More than 20 production facilities and sales offices worldwide

Employees: approx. 2500 employees worldwide

Year founded: 1875

Legal form: Closed joint stock company owned by the founding families



ABOUT CORTADO MOBILE SOLUTIONS

Cortado Mobile Solutions is a wholly owned subsidiary of Cortado AG, and is responsible for all operations relating to the enterprise mobility solution Cortado Corporate Server. The unique enterprise mobility solution offers the perfect balance between security for the organization, easy manageability for the IT department and maximum flexibility for users.

The on-premises software includes all the tools required for successful enterprise mobility; mobile device management, mobile application management and mobile content management, and can be fully integrated into the Windows backend. IT administrators continue to work with their known systems, Active Directory groups and Windows privileges, and users can access network drives, SharePoint and intranet pages directly from their mobile devices.

Cortado Mobile Solutions follows the philosophy that working natively delivers the highest levels of user acceptance. So Cortado's enterprise mobility solution fully supports native app management and instead of focusing on separate storage when it comes to file sharing, enables a direct connection to the corporate network. The result is a significant increase in productivity for mobile employees, improved collaboration among teams as well as convenient management for the IT department.

Cortado's enterprise mobility solution is developed and tested at its headquarters in Berlin, Germany. Also experts in offices in the United States, UK, Australia and Japan, highly-qualified consultants at our Berlin location as well as a trained, worldwide network of channel partners provide presence and support to local customers throughout the world.



Cortado Corporate Server's Management Console allows IT administrators to manage devices, users and applications as well as all the user rights, policies, profiles, certificates and security settings relevant to accessing the corporate network.

Cortado Corporate Server in Use

Pharmaceuticals: Thanks to the Cortado Management Console, administrators can instantly push e-mail accounts as well as Wi-Fi and VPN settings to the mobile devices of new research staff.

Oversee Branch Offices: New smartphones and tablets can be procured locally and still be remotely set up and securely integrated. Cortado Corporate Server pushes the required business apps directly to the devices.

Retail: The project manager photographs a part of a presentation for a new product with his smartphone camera. Thanks to intelligent synchronization it is saved immediately as an encrypted PDF file in the project folder and available for all other team members.

Government: Officials can work on the go within a secure native container. This includes the native e-mail app, secure on-premise file sharing, a secure browser and much more.

Insurance: Need assessments can be carried out onsite with customers via an intranet application in a secure browser, and the result displayed in a customer-friendly format on a tablet, saved as a PDF or printed.

IT: Thanks to managed open in and per app VPN, administrators can be sure that only secure apps are in use in their environment. With remote partial or full wipe, intervention in due time is possible in case a device is lost, stolen or misused.

Construction: Managers save large documents such as blueprints to a project folder via drag & drop with their notebook. Project teams access the latest documents with their mobile devices, directly on construction sites.

Executive Management: A CEO can retrieve the latest database reports with the most up-to-date numbers on the way to a board meeting.



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